

Sales: Dean

Vector...a move ahead. Inc.

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July 31, 2007

Kathy & Rich Talmo

San Diego, CA 92129

PIU Anthony  
Ulises  
Moe

Del  
Anthony  
Ulises

Dear Kathy & Rich,

You recently selected our company to move you from your old residence to your new home.

We are happy to have had the opportunity to be of service. We would appreciate your feedback so that we can know how we measured up to your expectations or in what way(s) we did not.

Please take a moment to fill out and return this form to us for our review and internal action. We have provided a self-addressed, stamped envelope to make it just a little easier for you to do.

	Excellent	Good	Fair	Unsatisfactory
Sales Representative				
a) Courteous/Helpful	X			
b) Provided Good Information	X			
c) Follow Through on Commitments	X			
Packing Crew				
a) Neatness/Courtesy	N/A			
b) Professional Performance				
Moving Crew				
a) Neatness/Courtesy	X			
b) Professional Performance	X			
Office and Dispatch				
a) Courtesy/Efficiency	X			
b) Follow Through	X			

Dean was excellent!

Additional Comments: Dean's professionalism + follow thru were the reasons we selected Vector. Anthony was very courteous and thorough in the Inventory + Moving.

Would you recommend Vector/Mayflower to your friends? YES X NO     

May we use you as a reference and if so, please provide a phone number where you can be reached               .

