

October 3, 2007

David Strinaer

Honolulu, HI 96816

Dear David,

You recently selected our company to move you from your old residence to your new home.

We are happy to have had the opportunity to be of service. We would appreciate your feedback so that we can know how we measured up to your expectations or in what way(s) we did not.

Please take a moment to fill out and return this form to us for our review and internal action. We have provided a self-addressed, stamped envelope to make it just a little easier for you to do.

	Excellent	<u>Good</u>	<u>Fair</u>	<u>Unsatisfactory</u>
Sales Representative				
a) Courteous/Helpful	_____	_____	_____	_____
b) Provided Good Information	_____	_____	_____	_____
c) Follow Through on Commitments	_____	_____	_____	_____
Packing Crew				
a) Neatness/Courtesy	_____	_____	_____	_____
b) Professional Performance	_____	_____	_____	_____
Moving Crew				
a) Neatness/Courtesy	_____	_____	_____	_____
b) Professional Performance	_____	_____	_____	_____
Office and Dispatch				
a) Courtesy/Efficiency	_____	_____	_____	_____
b) Follow Through	_____	_____	_____	_____

Additional Comments: Everyone we dealt with was "Excellent"

Would you recommend Vector/Mayflower to your friends? YES ___ NO ___

May we use you as a reference and if so, please provide a phone number where you can be reached _____.



USDOT# 125563