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Dear

January 27, 2006

Steve Stanghellini

Palo Alto, CA 94303

Ryan
Bob
IRA

Dear Steve Stanghellini,

You recently selected our company to move you from your old residence to your new home.

We are happy to have had the opportunity to be of service. We would appreciate your feedback so that we can know how we measured up to your expectations or in what way(s) we did not.

Please take a moment to fill out and return this form to us for our review and internal action. We have provided a self-addressed, stamped envelope to make it just a little easier for you to do.

	Excellent	Good	Fair	Unsatisfactory
Sales Representative				
a) Courteous/Helpful	X	_____	_____	_____
b) Provided Good Information	X	_____	_____	_____
c) Follow Through on Commitments	X	_____	_____	_____
Packing Crew				
a) Neatness/Courtesy	⊗	_____	_____	_____
b) Professional Performance	⊗	_____	_____	_____
Moving Crew				
a) Neatness/Courtesy	X	_____	_____	_____
b) Professional Performance	X	_____	_____	_____
Office and Dispatch				
a) Courtesy/Efficiency	X	_____	_____	_____
b) Follow Through	X	_____	_____	_____

Additional Comments: Very good service, thank you.

Would you recommend Vector/Mayflower to your friends? YES X NO _____
May we use you as a reference and if so. please provide a phone number where you can be reached _____

