Vector...a move ahead. Inc.
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San Francisco, CA 94124
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Tel: (415) 822-2377
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October 3, 2007

Carmen Policy

Yountville, CA 94599

Gary
Tim
Mae
Darrell

Dear Carmen, - Gail

You recently selected our company to move you from your old residence to your new home.

We are happy to have had the opportunity to be of service. We would appreciate your feedback so that we can know how we measured up to your expectations or in what way(s) we did not.

Please take a moment to fill out and return this form to us for our review and internal action. We have provided a self-addressed, stamped envelope to make it just a little easier for you to do.

	Excellent	Good	Fair	Unsatisfactory
Sales Representative				
a) Courteous/Helpful	✓			
b) Provided Good Information	✓			
c) Follow Through on Commitments	✓			
Packing Crew				
a) Neatness/Courtesy	N/A			
b) Professional Performance	N/A			
Moving Crew				
a) Neatness/Courtesy	✓			
b) Professional Performance	✓			
Office and Dispatch				
a) Courtesy/Efficiency	✓			
b) Follow Through	✓			

Additional Comments: Jennifer was sensational + the moving crew were professional, & let made it fun!

Would you recommend Vector/Mayflower to your friends? YES ✓ NO ___
May we use you as a reference and if so. please provide a phone number where you can be reached ( ) _____ Gail

MAYFLOWER TRANSIT
USDOT# 125563

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