

Notes: Dean

Jonathan  
David  
Roberto

Vector...a move ahead. Inc.

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November 29, 2005

Ron Peck

San Mateo, CA 94404

Dear Ron Peck,

You recently selected our company to move you from your old residence to your new home.

We are happy to have had the opportunity to be of service. We would appreciate your feedback so that we can know how we measured up to your expectations or in what way(s) we did not.

Please take a moment to fill out and return this form to us for our review and internal action. We have provided a self-addressed, stamped envelope to make it just a little easier for you to do.

	Excellent	Good	Fair	Unsatisfactory
<b>Sales Representative</b>				
a) Courteous/Helpful	✓			
b) Provided Good Information	✓			
c) Follow Through on Commitments	✓			
<b>Packing Crew</b>				
a) Neatness/Courtesy	N/A			
b) Professional Performance	N/A			
<b>Moving Crew</b>				
a) Neatness/Courtesy	✓			
b) Professional Performance	✓			
<b>Office and Dispatch</b>				
a) Courtesy/Efficiency	✓			
b) Follow Through	✓			

Additional Comments: Sent separate letter to Bob Landsinger about the positive experience.

Would you recommend Vector/Mayflower to your friends? YES  NO

May we use you as a reference and if so, please provide a phone number where you can be reached \_\_\_\_\_



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