

April 28, 2006

Emmale Noble

Huntington Beach, CA 92649

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San Francisco, CA 94124  
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Dear Emmale Noble,

You recently selected our company to move you from your old residence to your new home.

We are happy to have had the opportunity to be of service. We would appreciate your feedback so that we can know how we measured up to your expectations or in what way(s) we did not.

Please take a moment to fill out and return this form to us for our review and internal action. We have provided a self-addressed, stamped envelope to make it just a little easier for you to do.

	Excellent	Good	Fair	Unsatisfactory
<b>Sales Representative</b>				
a) Courteous/Helpful	<u>  X  </u>	<u>      </u>	<u>      </u>	<u>      </u>
b) Provided Good Information	<u>  X  </u>	<u>      </u>	<u>      </u>	<u>      </u>
c) Follow Through on Commitments	<u>  X  </u>	<u>      </u>	<u>      </u>	<u>      </u>
<b>Packing Crew</b>				
a) Neatness/Courtesy	<u>  X  </u>	<u>      </u>	<u>      </u>	<u>      </u>
b) Professional Performance	<u>  X  </u>	<u>      </u>	<u>      </u>	<u>      </u>
<b>Moving Crew</b>				
a) Neatness/Courtesy	<u>  X  </u>	<u>      </u>	<u>      </u>	<u>      </u>
b) Professional Performance	<u>  X  </u>	<u>      </u>	<u>      </u>	<u>      </u>
<b>Office and Dispatch</b>				
a) Courtesy/Efficiency	<u>  X  </u>	<u>      </u>	<u>      </u>	<u>      </u>
b) Follow Through	<u>  X  </u>	<u>      </u>	<u>      </u>	<u>      </u>

Additional Comments: *Our experience started with Gary Felton and concluded with your moving crew - led by Gary. Gary and both his loading & unloading crew were truly "outstanding" in all possible ways. We thank them all!*

Would you recommend Vector/Mayflower to your friends? YES   X   NO       

May we use you as a reference and if so, please provide a phone number where you can be reached \_\_\_\_\_

*hs noble  
5/6/06*

*DF*



**Vector...a move ahead**