

Dear ~

LOAD: Stan
Antonio

June 30, 2006

Vicky Jacklick

Del: Tim
Wises

Concord, CA 94518

Vector...a move ahead. Inc.

P.O. Box 24-021

1480 Carroll Avenue

San Francisco, CA 94124

Cal. P.U.C. T-190121

Tel: (415) 822-2377

Fax: (415) 822-2379

E-Mail: sales@vectormayflower.com

Dear Vicky,

You recently selected our company to move you from your old residence to your new home.

We are happy to have had the opportunity to be of service. We would appreciate your feedback so that we can know how we measured up to your expectations or in what way(s) we did not.

Please take a moment to fill out and return this form to us for our review and internal action. We have provided a self-addressed, stamped envelope to make it just a little easier for you to do.

| | Excellent | Good | Fair | Unsatisfactory |
|----------------------------------|-----------|------|------|----------------|
| Sales Representative | | | | |
| a) Courteous/Helpful | ✓ | | | |
| b) Provided Good Information | ✓ | | | |
| c) Follow Through on Commitments | ✓ | | | |
| Packing Crew | | | | |
| a) Neatness/Courtesy | ✓ | | | |
| b) Professional Performance | ✓ | | | |
| Moving Crew | | | | |
| a) Neatness/Courtesy | ✓ | | | |
| b) Professional Performance | ✓ | | | |
| Office and Dispatch | | | | |
| a) Courtesy/Efficiency | ✓ | ✓ | | |
| b) Follow Through | ✓ | | | |

Additional Comments: Both crews - packers and movers were outstanding!

Would you recommend Vector/Mayflower to your friends? YES NO

May we use you as a reference and if so, please provide a phone number where you can be reached _____



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