

Mike

Vector...a move ahead. Inc.

P.O. Box 24-021

1480 Carroll Avenue

San Francisco, CA 94124

Cal. P.U.C. T-190121

Tel: (415) 822-2377

Fax: (415) 822-2379

E-Mail: sales@vectormayflower.com

October 3, 2007

Nancy Hoogendyk

Petaluma, CA 94954

NOLAND
Darrell
Wises
Victor } Origin
Mike }

Dear Nancy,

You recently selected our company to move you from your old residence to your new home.

We are happy to have had the opportunity to be of service. We would appreciate your feedback so that we can know how we measured up to your expectations or in what way(s) we did not.

Please take a moment to fill out and return this form to us for our review and internal action. We have provided a self-addressed, stamped envelope to make it just a little easier for you to do.

Excellent Good Fair Unsatisfactory

Sales Representative

a) Courteous/Helpful

b) Provided Good Information

c) Follow Through on Commitments

Packing Crew

a) Neatness/Courtesy

b) Professional Performance

Moving Crew

a) Neatness/Courtesy

b) Professional Performance

Office and Dispatch

a) Courtesy/Efficiency

b) Follow Through

	Excellent	<u>Good</u>	<u>Fair</u>	<u>Unsatisfactory</u>
a) Courteous/Helpful	✓			
b) Provided Good Information	✓			
c) Follow Through on Commitments	✓			
a) Neatness/Courtesy	N/A			
b) Professional Performance	N/A			
a) Neatness/Courtesy	✓			
b) Professional Performance	✓			
a) Courtesy/Efficiency	✓			
b) Follow Through	✓			

Additional Comments: _____

Would you recommend Vector/Mayflower to your friends? YES NO

May we use you as a reference and if so, please provide a phone number where you can be reached (_____) _____



MAYFLOWER
TRANSIT

USDOT# 125563

Vector...a move ahead