

Dean

Vector...a move ahead. Inc.

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December 28, 2006

Bunny Ganz

Mill Valley, CA 94941

Carroll Avenue
Tim
MOE
Ulisse,
Rory
Antofico

Dear Bunny,

You recently selected our company to move you from your old residence to your new home.

We are happy to have had the opportunity to be of service. We would appreciate your feedback so that we can know how we measured up to your expectations or in what way(s) we did not.

Please take a moment to fill out and return this form to us for our review and internal action. We have provided a self-addressed, stamped envelope to make it just a little easier for you to do.

| | Excellent | Good | Fair | Unsatisfactory |
|----------------------------------|-----------|------|------|----------------|
| Sales Representative | | | | |
| a) Courteous/Helpful | ✓ | | | |
| b) Provided Good Information | ✓ | | | |
| c) Follow Through on Commitments | ✓ | | | |
| Packing Crew | | | | |
| a) Neatness/Courtesy | ✓ | | | |
| b) Professional Performance | ✓ | | | |
| Moving Crew | | | | |
| a) Neatness/Courtesy | ✓ | | | |
| b) Professional Performance | ✓ | | | |
| Office and Dispatch | | | | |
| a) Courtesy/Efficiency | ✓ | | | |
| b) Follow Through | ✓ | | | |

12/29/06

Additional Comments: YOUR THE BEST.

Would you recommend Vector/Mayflower to your friends? YES NO
May we use you as a reference and if so, please provide a phone number where you can be reached _____



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