

vector...a move ahead, inc.
 P.O. Box 24-021
 1480 Carroll Avenue
 San Francisco, CA 94124
 Cal. P.U.C. T-190121
 Tel: (415) 822-2377
 Fax: (415) 822-2379
 E-Mail: sales@vectormayflower.com

WESS
 MIKE
 Erabo

June 30, 2006

Christopher Clark

San Francisco, CA 94108

Dear Christopher,

You recently selected our company to move you from your old residence to your new home.

We are happy to have had the opportunity to be of service. We would appreciate your feedback so that we can know how we measured up to your expectations or in what way(s) we did not.

Please take a moment to fill out and return this form to us for our review and internal action. We have provided a self-addressed, stamped envelope to make it just a little easier for you to do.

| | Excellent | <u>Good</u> | <u>Fair</u> | <u>Unsatisfactory</u> |
|----------------------------------|-----------|-------------|-------------|-----------------------|
| Sales Representative | | | | |
| a) Courteous/Helpful | <u>X</u> | _____ | _____ | _____ |
| b) Provided Good Information | <u>X</u> | _____ | _____ | _____ |
| c) Follow Through on Commitments | <u>X</u> | _____ | _____ | _____ |
| Packing Crew | | | | |
| a) Neatness/Courtesy | _____ | _____ | _____ | _____ } NA |
| b) Professional Performance | _____ | _____ | _____ | _____ } |
| Moving Crew | | | | |
| a) Neatness/Courtesy | <u>X</u> | _____ | _____ | _____ |
| b) Professional Performance | <u>X</u> | _____ | _____ | _____ |
| Office and Dispatch | | | | |
| a) Courtesy/Efficiency | _____ | _____ | _____ | _____ } NA |
| b) Follow Through | _____ | _____ | _____ | _____ } |

Additional Comments: Best move I've experienced. Not a single disappointment.

Would you recommend Vector/Mayflower to your friends? YES X NO _____
 May we use you as a reference and if so, please provide a phone number where you can be reached _____.



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