

Dear

Gary
WIL
Mike

Vector...a move ahead. Inc.

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December 28, 2006

Fannie Chong

Burlingame, CA 94010

Dear Fannie,

You recently selected our company to move you from your old residence to your new home.

We are happy to have had the opportunity to be of service. We would appreciate your feedback so that we can know how we measured up to your expectations or in what way(s) we did not.

Please take a moment to fill out and return this form to us for our review and internal action. We have provided a self-addressed, stamped envelope to make it just a little easier for you to do.

	Excellent	<u>Good</u>	<u>Fair</u>	<u>Unsatisfactory</u>
Sales Representative				
a) Courteous/Helpful	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Provided Good Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Follow Through on Commitments	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Packing Crew				
a) Neatness/Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Professional Performance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Moving Crew				
a) Neatness/Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Professional Performance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Office and Dispatch				
a) Courtesy/Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Follow Through	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Additional Comments: _____

Would you recommend Vector/Mayflower to your friends? YES NO
May we use you as a reference and if so, please provide a phone number where you can be reached _____.

